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May 15, 2018

EX PARTE NOTICE

VIA ELECTRONIC FILING

Ms. Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street SW Washington, DC 20554

Re: Inquiry Concerning 911 Access, Routing, and Location in Enterprise Communications Systems, PS Docket 17-239

Dear Ms. Dortch:

On Thursday, May 10, 2018, the undersigned, Richard St-Jean, John Snapp, Tim Auen, Lev Deich, Sean Ward and Mary Jane Rasher of West Safety Services, Inc. (West Safety) participated in a web meeting with David Furth, Dr. Rasoul Safavian, Erika Olsen, Austin Randazzo, Brenda Boykin and Nellie Foosaner of the Public Safety and Homeland Security Bureau (PSHSB).

The purpose of the meeting was to discuss the PSHSB staffs' questions for service providers and vendors regarding Multiline Telephone Systems (MLTS). Specifically, staff requested information concerning the following areas associated with MLTS: automatic vs. manual location determination, call-back capabilities, standards used in current MLTS 911 equipment and service offerings, deployment and performance metrics, demarcation of responsibilities, and state/model legislation. The areas that West Safety addressed in the May 10th meeting are included in the attached presentation.

West Safety appreciates the opportunity to meet with the Public Safety and Homeland Security Bureau. Please feel free to contact me if you have any questions.

Respectfully submitted,

/s/Mary A. Boyd

Mary A. Boyd, ENP VP, Regulatory and Government Affairs West Safety Services Inc.

cc:

David Furth, PSHSB Dr. Rasoul Safavian, PSHSB Erika Olsen, PSHSB Austin Randazzo, PSHSB Brenda Boykin, PSHSB Nellie Foosaner, PSHSB